

Oracle® Banking Credit Facilities Process Management Cloud Service Program Management User Guide



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ORACLE®

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Preface

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1.1 Purpose

This guide is designed to help the user to quickly get acquainted with the Customer Standard Instructions maintenance process.

1.2 Audience

This guide is intended for the central administrator of the Bank who controls the system and application parameters and ensures smooth functionality and flexibility of the banking application.

1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

1.4 Related Resources

For more information on any related features, refer to the following documents

- *Oracle Banking Security Management System User Guide*
- *Routing Hub Configuration User Guide*
- *Oracle Banking Getting Started User Guide*

1.5 Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1.6 Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

1.7 Acronyms and Abbreviations

The list of the acronyms and abbreviations used in this guide are as follows:

Table 1-1 Acronyms and Abbreviations

Abbreviation	Description
System	Core Maintenance Module
NLP	Natural Language Processing
REST	Representational State Transfer

1.8 Basic Actions

Table 1-2 Basic Actions

Action	Description
Approve	Used to approve the initiated report. This button is displayed, once the user click Authorize .
Audit	Used to view the maker details, checker details, and report status.
Authorize	Used to authorize the report created. A maker of the screen is not allowed to authorize the report. Only a checker can authorize a report, created by a maker.
Close	Used to close a record. This action is available only when a record is created.
Confirm	Used to confirm the performed action.
Cancel	Used to cancel the performed action.
Compare	Used to view the comparison through the field values of old record and the current record. This button is displayed in the widget, once the user click Authorize .

Table 1-2 (Cont.) Basic Actions

Action	Description
Collapse All	Used to hide the details in the sections. This button is displayed, once the user click Compare .
Expand All	Used to expand and view all the details in the sections. This button is displayed, once the user click Compare .
New	Used to add a new record. When the user click New , the system displays a new record enabling to specify the required data.
OK	Used to confirm the details in the screen.
Save	Used to save the details entered or selected in the screen.
View	Used to view the report details in a particular modification stage. This button is displayed in the widget, once the user click Authorize .
View Difference only	Used to view a comparison through the field element values of old record and the current record, which has undergone changes. This button is displayed, once the user click Compare .
Unlock	Used to update the details of an existing record. System displays an existing record in editable mode.

1.9 Symbols and Icons

The following symbols and icons are used in the screens.

Table 1-3 Symbols and Icons - Common

Symbol/Icon	Function
	Minimize
	Maximize
	Close
	Perform Search

Table 1-3 (Cont.) Symbols and Icons - Common

Symbol/Icon	Function
	Open a list
	Add a new record
	Navigate to the first record
	Navigate to the last record
	Navigate to the previous record
	Navigate to the next record
	Grid view
	List view
	Refresh

Table 1-3 (Cont.) Symbols and Icons - Common

Symbol/Icon	Function
	Click this icon to add a new row.
	Click this icon to delete an existing row.
	Click to view the created record.
	Click to modify the fields.
	Click to unlock, delete, authorize or view the created record.

Table 1-4 Symbols and Icons - Audit Details

Symbol/Icon	Function
	A user
	Date and time
	Unauthorized or Closed status

Table 1-4 (Cont.) Symbols and Icons - Audit Details

Symbol/Icon	Function
	Authorized or Open status

Table 1-5 Symbols and Icons - Widget

Symbol/Icon	Function
	Open status
	Unauthorized status
	Closed status
	Authorized status

1.10 Prerequisite

Specify the **User ID** and **Password**, and login to **Home** screen.

2

Create Program Management

This topic describes the systematic instructions to Create Program Management.

Program Management help the bank to target specific set of customer segments and increase their lending scope.

1. On **Homescreen**, click **Credit Facilities**. Under **Credit Facilities**, click **Maintenance**. Under **Maintenance**, click **Program Management**. Under **Program Management**, click **Create Program Management**.

The **Create Program Management** screen displays.

Figure 2-1 Create Program Management-Basic Info

Create Program Management

Errors and Overrides

Basic Info Facility Details Documents

Basic Info

Program Code Required

Start Date Required

Currency

Program Description

End Date Required

Overall Sanction Amount

Secured ☐

Advice Details

Draft Document Code Required

Draft Document Type Code Required

Advice Name Required

Rule

☐ Select Existing ☒ Add New

New

Rules

Basic Info

Code Required

Description

Tag

Rule Version

Select Existing rule

Section1

Expression Builder

+ Add Expression

Output

+ ☐ TEXT Enter Text Value Enter Description

Else

+ ☐ TEXT Enter Text Value Enter Description

Expression

IF

Output

Section1

Else

Customer Sector *

No Sectors Added

+ Add

Cancel Save and Close Next

For more information on fields, refer to the field description table.

Table 2-1 Program Management

Field	Description
Program Code	Specify the unique Program Code .
Program Description	Specify a short description for the program.
Start Date	Specify the Start Date .
End Date	Specify the End Date .

Table 2-1 (Cont.) Program Management

Field	Description
Secured	Switch to  for securing the Program Management . Switch to  for not securing the Program Management .
Currency	Click Search icon and select the currency from the list.
Overall Sanction Amount	Specify the Overall Sanction Amount .
Draft Document Code	Click Search icon and select the Draft Document Code .
Draft Document Type Code	Click Search icon and select the Draft Document Type Code .
Advice Name	Click Search icon and select the Advice Name .
Rule	Select the Rule . The available options are: • Select Existing • Add New
Select Existing	Select this option to select existing rule.
Add New	Select this option to create new rule.
Rule Name	Displays the Rule Name .
Code	Specify the Code
Description	Specify the Rule Name
Tag	Specify the Tag . The options available are: • Risk Type • Performance Guarantee • External Valuation • Live Stock Specific Details • Shared Collateral Details • Vehicle • Rwa Parameter • Legal Master • Storage • Property Floor Details • Insurance Ownership • Pdc • Document Safe keeping • Deferred Payment Guarantee • Liability
Select Existing rule	Click Search icon and select the Select Existing rule .
Rule Version	Displays the Rule Version based on the selected Rule .
+ icon	Click this icon to add new expression.
Fact / Rules	Select the fact or rule from the drop-down list. Once the user selects the fact/rules, one more field opens adjacent to the output, update the same based on the selected output option.

Table 2-1 (Cont.) Program Management

Field	Description
Operator	Select the comparison operator from the drop-down list. The available options are: • < • > • + • = • % • != • - • >= • <= • * • / • Contains • In • Matches • Not Matches • Not Contains • No tin
Data Type	Select the data type for the fact or rule. Once the user select the data type, one more field opens adjacent to the output, update the same based on the selected output option. The available options are: • TEXT • NUMBER • BOOLEAN • DATE • FACT The below option appears if the Data Type is selected as Boolean. • True • False
Output	Select the output from the drop-down list. Once the user select the data type, one more field opens adjacent to the output, update the same based on the selected output option. The available options are: • TEXT • NUMBER • BOOLEAN • DATE • FACT The below option appears if the Data Type is selected as Boolean. • True • False
Expression	Displays the expression updated in the expression builder.

 Note:

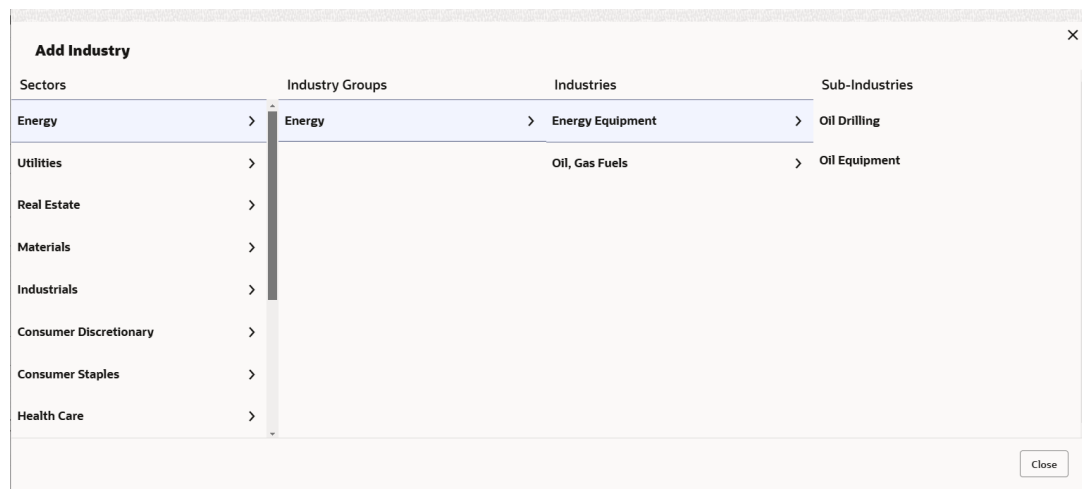
If the user choose the Rule as **Select Existing**.

- Rule Id column will be displayed where the user can choose the required rule.
- Once the Rule is chosen in the Rule Id dropdown, **Rule Name** will be defaulted with the rule screen getting displayed with all the other values – Code, Description, Tag, Select Existing rule, Rule version, Expression builder, output will also be defaulted. The user will not be given a choice to modify the existing rule.

2. Click **Add** to add the customer sector.

The **Add Industry** screen displays.

Figure 2-2 Add Industry



The screenshot shows the 'Add Industry' window with a close button (X) in the top right corner. It contains a table with four columns: Sectors, Industry Groups, Industries, and Sub-Industries. The 'Sectors' column has a list of sectors with right-pointing chevrons. The 'Industry Groups' column has a list of groups with right-pointing chevrons. The 'Industries' column has a list of industries with right-pointing chevrons. The 'Sub-Industries' column has a list of sub-industries with right-pointing chevrons. The 'Close' button is located at the bottom right of the window.

Sectors	Industry Groups	Industries	Sub-Industries
Energy >	Energy >	Energy Equipment >	Oil Drilling
Utilities >		Oil, Gas Fuels >	Oil Equipment
Real Estate >			
Materials >			
Industrials >			
Consumer Discretionary >			
Consumer Staples >			
Health Care >			

3. Click **Next** to save and navigate to the next screen (Facility Details).
 4. Click **Save and Close** to save and close the details.
 5. Click **Cancel** to discard the changes and close the window.
- [Facility Details](#)
This topic describes the systematic instructions to Create Program Management - Facility Details.
 - [Documents](#)
This topic describes the systematic instructions to Create Program Management - Documents.

2.1 Facility Details

This topic describes the systematic instructions to Create Program Management - Facility Details.

1. On **Create Program Management** screen, click the **Facility Details** tab.
The **Facility Details** screen displays.

Figure 2-3 Create Program Management - Facility Details

Create Program Management

Errors and Overrides

1 Basic Info 2 Facility Details Documents

Facility Details

Facility Type	Facility Category	Secured	Collateral Contribution Percentage	Tenor	Program Discount	Action	Remove
No data to display.							

Cancel Back Save and Close Next

2. On **Facility Details** screen, click + icon to add the facility details.
The **Facility Details** screen displays.

Figure 2-4 Facility Details

Facility Details

Facility Type
☐ Funded
☐ Non Funded

Facility Category Required

Secured ☒

Required
Collateral Contribution Percentage

Program Discount

Rule Id

Rule Name

Tenor Units

Rule
☒ Select Existing
☐ Add New

Tenor

Basic Info

Code Description Tag Select Existing rule

Rule Version

Section1

Expression Builder

Output

☒ BOOLEAN

Else

☒ No items to display.

Expression

IF
 Output **Section1 true**
 Else

Covenants

Covenant Code	Covenant Name	Covenant Type	Covenant Target Condition	Covenant Target From Value	Covenant Target To Value	Currency	Action

Page 1 of 1 (1 of 1 items) |< < 1 > >|

On Facility Details screen, specify the fields. For more information on fields, refer to the field description table.

Table 2-2 Facility Details

Field	Description
Facility Type	Specify the Facility Type . The available options are: Funded Non Funded
Facility Category	Click Search icon and select the Facility Category from the list.

Table 2-2 (Cont.) Facility Details

Field	Description
Secured	Switch to  for securing the Facility Details . Switch to  for not securing the Facility Details .
Collateral Contribution Percentage	Specify the Collateral Contribution Percentage .
Tenor Units	Specify the Tenor Units . The available options are: • Day(s) • Week(s) • Month(s) • Year(s)
Tenor	Specify the Tenor .
Program Discount	Specify the Program Discount .
Rule	Select the Rule . The available options are: • Select Existing • Add New
Select Existing	Select this option to select existing rule.
Add New	Select this option to create new rule.
Rule Name	Displays the Rule Name .
Code	Specify the Code
Description	Specify the Rule Name
Tag	Specify the Tag . The options available are: • Risk Type • Performance Guarantee • External Valuation • Live Stock Specific Details • Shared Collateral Details • Vehicle • Rwa Parameter • Legal Master • Storage • Property Floor Details • Insurance Ownership • Pdc • Document Safe keeping • Deferred Payment Guarantee • Liability
Select Existing rule	Click Search icon and select the Select Existing rule .
Rule Version	Displays the Rule Version based on the selected Rule .
+ icon	Click this icon to add new expression.
Fact / Rules	Select the fact or rule from the drop-down list. Once the user selects the fact/rules, one more field opens adjacent to the output, update the same based on the selected output option.

Table 2-2 (Cont.) Facility Details

Field	Description
Operator	Select the comparison operator from the drop-down list. The available options are: • < • > • + • = • % • != • - • >= • <= • * • / • Contains • In • Matches • Not Matches • Not Contains • No tin
Data Type	Select the data type for the fact or rule. Once the user select the data type, one more field opens adjacent to the output, update the same based on the selected output option. The available options are: • TEXT • NUMBER • BOOLEAN • DATE • FACT The below option appears if the Data Type is selected as Boolean. • True • False
Output	Select the output from the drop-down list. Once the user select the data type, one more field opens adjacent to the output, update the same based on the selected output option. The available options are: • TEXT • NUMBER • BOOLEAN • DATE • FACT The below option appears if the Data Type is selected as Boolean. • True • False
Expression	Displays the expression updated in the expression builder.

- On the **Facility Details** screen, under **Covenants** tab, specify the fields.
For more information on fields, refer to the field description table.

Table 2-3 Covenant Tab

Field	Description
Covenant Code	Click Search icon and select the Covenant Code .
Covenant Name	Displays the Covenant Name based on the selected
Covenant Type	Displays the Covenant Type .
Covenant Target Condition	Displays the Covenant Target Condition .
Covenant Target From Value	Displays the Covenant Target From Value .
Covenant Target To Value	Displays the Covenant Target To Value .
Currency	Displays the Currency .

4. On the **Facility Details** screen, click **Collaterals** tab and select the **Collateral Type**.
The **Facility Details - Collateral** screen displays.

Figure 2-5 Facility Details - Collaterals

The screenshot displays the 'Facility Details - Collaterals' interface. On the left, under the 'Collateral Type' tab, there is a search bar with the placeholder 'e.g Machine'. Below it is a list of collateral types, each with a checkbox and a label: Machine (MCHN), Deposits (DPST), Bond (BNDS), Stock (STCK), Fund (FNDS) (which is highlighted), Vehicle (VHCL), Guarantee (GRNT), Property (PRPT), Aircraft (ARCF), Insurance (INSR), Precious Metals (PRMT), Ship (SHPS), Account Receivables (ACRC), Cash Collaterals (CHCL), Inventory (INVY), Accounts Contracts (ACCN), Crop (CROP), Commercial Paper (CMPR), Perishable (PRSH), Commodity (CMDT), PDC (IPDC), Bill of Exchange (IBOE), Promissory Note (IPRN), Miscellaneous (MISC), Corporate Deposits (CDPT), Livestock (LSTR), INTANGIBLE ASSETS (ITAS), and Agreements Undertaking (AGUT). The right side of the screen is currently empty. At the bottom right, there are 'Save' and 'Cancel' buttons.

5. Click **Save** to save the details entered.

2.2 Documents

This topic describes the systematic instructions to Create Program Management - Documents.

1. On **Create Program Management** screen, click the **Documents** tab.

The **Documents** screen displays.

Figure 2-6 Create Program Management - Documents

Document Type	Document Type Description	Document Code	Document Code Description	Mandatory	Action
No data to display.					

2. On **Documents** screen, click **+** icon to add the documents.

The **Create Program Management - Documents** screen displays.

Figure 2-7 Create Program Management - Documents

Document Type	Document Type Description	Document Code	Document Code Description	Mandatory	Action

On Documents screen, specify the fields. For more information on fields, refer to the field description table.

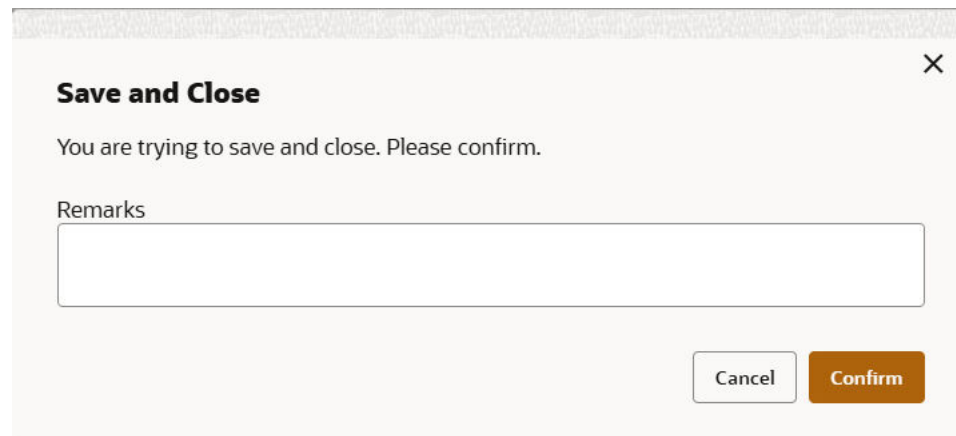
Table 2-4 Documents

Field	Description
Document Type	Click Search icon and select the Document Type from the list.
Document Type Description	Displays the Document Type Description based on the selected Document Type .
Document Code	Click Search icon and select the Document Code from the list.
Document Code Description	Displays the Document Code Description based on the selected Document Code .
Mandatory	Switch  if the document is mandatory. Switch  if the document is not mandatory.
Action	- Click  icon to edit the document. - Click  icon to delete the document.

- Click **Save and Close**.

The **Save and Close** screen displays.

Figure 2-8 Save and Close



Save and Close ×

You are trying to save and close. Please confirm.

Remarks

On Save and Close screen, specify the fields. For more information on fields, refer to the field description table.

Table 2-5 Save and Close

Field	Description
Remarks	Specify the Remarks .
Cancel	Click Cancel to close the details without saving
Confirm	Used to confirm the performed action

The **Program Management** is successfully created and can be viewed using the **View Program Management** screen.

3

View Program Mangement

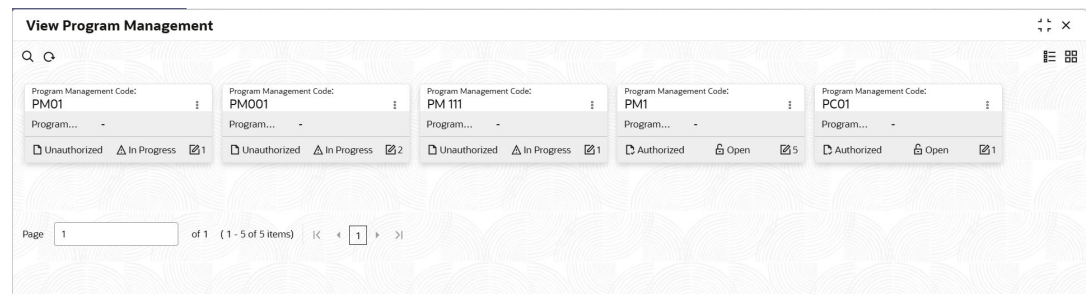
This topic describes the systematic instructions to View the Program Mangement.

The user can configure the program management using the Create Program Management screen. The status of the created program management is displayed as **Unauthorized** and **In Progress**. Once the checker authorizes the program management, the status is updated to **Authorized** and **Open**.

1. On **Homescreen**, click **Credit Facilities**. Under **Credit Facilities**, click **Maintenance**. Under **Maintenance**, click **Program Management**. Under Program Management, click **View Program Management**

The **View Program Management** screen displays.

Figure 3-1 View Program Management



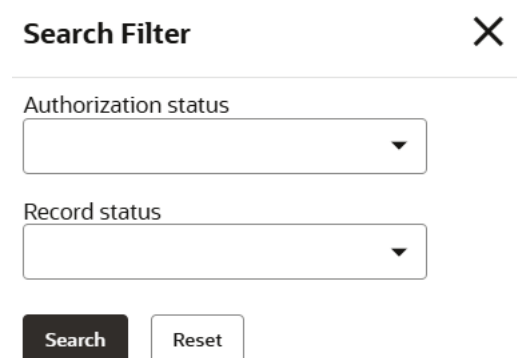
For more information on fields, refer to the field description table.

Table 3-1 View Program Management

Field	Description
Program Management Code	Displays the program management code.
Program Management Description	Displays the program management description.
Authorization Status	Displays the authorization status of the record. The options are: • Authorized • Rejected • Unauthorized
Record Status	Displays the status of the record. The options are: • Open • Closed • In Progress
Modification Number	Displays the number of modification performed on the record.

2. On **View Program Management** screen, click  icon.
The **View Program Management - Search** screen displays.

Figure 3-2 View Program Management



Search Filter X

Authorization status

Record status

Search **Reset**

3. On **View Program Management - search** screen, specify the **Search Filter** to fetch the required program management.

For more information on fields, refer to the field description table.

Table 3-2 View Program Management - Search

Field	Description
Authorization Status	Select the authorization status from the drop-down list. The available options are: • Authorized • Unauthorized • Rejected
Record Status	Select the record status from the drop-down list. The available options are: • Open • Closed • In Progress

4. Click **Search** to display the required program management.
5. On **View Program Management** screen, click  icon to **Unlock**, **Close**, **Authorize**, **View Reopen**, or **Delete** the created program management.
6. Click **Unlock** to modify the program management.
The **Program Management - Modify** screen displays.

Figure 3-3 Program Management

Program Management Errors and Overrides

1 Basic Info 2 Facility Details 3 Documents

Basic Info

Program Code: PM1

Start Date: October 1, 2024

Currency: INR

Program Description: Sample Program 1 Update

End Date: October 31, 2024

Secured: ☐

Overall Sanction Amount: ₹50,000.00

Advice Details

Draft Document Code: CAPMDOC

Draft Document Type Code: ADDRESDOC

Advice Name: LIQ_NRM

Rule

☒ Select Existing ☐ Add New

Rule Id: rule-FacilityInterest2

Rule Name: FacilityInterest2

Basic Info

Code: FacilityInterest2 Description: FacilityInterest2 Tag: Interest Select Existing rule:

Rule Version: 18

Section1

Expression Builder

Add Expression

Output

☐ BOOLEAN True

Else

No items to display.

Expression

IF
Section1 true
Else

Customer Sector * + Add

No Sectors Added

Audit Cancel Save and Close Next

For more information on fields, refer to the field description table.

Table 3-3 Program Management

Field	Description
Program Code	Displays the model code for the created Program Code .

Table 3-3 (Cont.) Program Management

Field	Description
Program Description	The user can modify the model description for the program.
Start Date	The user can modify start date for the program management.
End Date	The user can modify end date of the created program management.
Secured	Switch to  for securing the Program Management . Switch to  for not securing the Program Management .
Currency	Click Search icon and select the currency from the list.
Overall Sanction Amount	The user can modify the Overall Sanction Amount .
Draft Document Code	Click Search icon and select the Draft Document Code .
Draft Document Type Code	Click Search icon and select the Draft Document Type Code .
Advice Name	Click Search icon and select the Advice Name .
Rule	Select the Rule . The available options are: • Select Existing • Add New
Select Existing	Select this option to select existing rule.
Add New	Select this option to create new rule.
Rule Name	Displays the Rule Name .
Code	The user can modify the Code
Description	The user can modify the Rule Name
Tag	The user can modify the Tag . The options available are: • Risk Type • Performance Guarantee • External Valuation • Live Stock Specific Details • Shared Collateral Details • Vehicle • Rwa Parameter • Legal Master • Storage • Property Floor Details • Insurance Ownership • Pdc • Document Safe keeping • Deferred Payment Guarantee • Liability
Select Existing rule	Click Search icon and select the Select Existing rule .
Rule Version	Displays the Rule Version based on the selected Rule .
+ icon	Click this icon to add new expression.
Fact / Rules	Displays the fact or rule for the created program management.
Operator	Displays the comparison operator for the created program management.
Data Type	Displays the data type for the fact or rule for the created program management.
Output	Displays the output for the created program management.
Expression	Displays the expression updated in the expression builder for the created program management.

7. Click **Next**, to modify the **Facility Details**

The **Program Management - Facility Details** screen displays.

Figure 3-4 Facility Details

Program Management

Errors and Overrides

Basic Info Facility Details Documents

Facility Details

Facility Type	Facility Category	Secured	Collateral Contribution Percentage	Tenor	Program Discount	Action	Remove
Funded	PGBG		0.5%	100 Day(s)	10%		

Audit Cancel Back Save and Close Next

For more information on fields, refer to the field description table.

Table 3-4 Facility Details

Field	Description
Facility Type	Displays the Facility Type for the created program management.
Facility Category	Displays the Facility Category for the created program management.
Secured	Displays the secured status.
Collateral Contribution Percentage	Displays the Collateral Contribution Percentage for the created program management.
Tenor	Displays the Tenor for the created program management.
Program Discount	Displays the Program Discount for the created program management.
Action	Click icon to edit the created program management.

Note:

For more information on **Facility Details**, refer [Facility Details](#).

8. Click **Next**, to modify the document.

The **Program Management - Documents** screen displays.

Figure 3-5 Program Management - Documents

Program Management

Errors and Overrides

Basic Info Facility Details Documents

Documents

Document Type	Document Type Description	Document Code	Document Code Description	Mandatory	Action
ADDRESSDOC	Address Proof	AADHARCARD	Aadhar Card	☐	
CRPROPOSAL	Credit Proposal	APPLICATION	Application Form	☐	

Page 1 of 1 (1-2 of 2 Items) |< 1 >|

Audit Cancel Back Save and Close

For more information on fields, refer to the field description table.

Table 3-5 Documents

Field	Description
Document Type	The user can modify the Document Type , click Search icon and select the Document Type from the list.
Document Type Description	Displays the Document Type Description based on the selected Document Type .
Document Code	The user can modify the Document Code , click Search icon and select the Document Code from the list.
Document Code Description	Displays the Document Code Description based on the selected Document Code .
Mandatory	Switch if the document is mandatory. Switch if the document is not mandatory.
Action	- Click icon to edit the document. - Click icon to delete the document.

9. Click **Save and Close** to update the modified fields.

10. Click **View** to view the program management.

The **Program Management - View** screen displays.

Figure 3-6 Program Management - View

Program Management

Errors and Overrides

Basic Info

Program Code

PM001

Program Description

Program for SME Micro

Secured

Off

Overall Sanction Amount

\$10,000,000.00

Facility Details

facilities have been attached

Documents

documents have been attached

Audit

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